

## CONTACT US IN CASE OF EMERGENCY AND DISTURBANCE

In case of emergencies, you may contact in person or by phone.

### CONTROL ROOM

The control room is manned twenty-four-seven. In case of emergency the control room is your first contact agent.

**in-house: 23333**  
**external 0234 32-23333**

Please dial this number if you need a defibrillator. You can additionally transmit emergency calls by using the emergency buttons located directly in all elevators.

### POINTS OF INFORMATION

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|--|--|---|
| ■ <b>Security Service</b><br>underneath<br>administration (UV)<br>located at the visitor<br>parking lot<br>(0234/32-)27001 | ■ <b>MA &amp; Zentralachse</b><br>MA 01/25<br>(0234/32-) 27180 | ■ <b>I-Reihe (Row) &amp; HZO</b><br>HZO 02/41<br>(0234/32-) 27160 |
|  | ■ <b>G-Reihe (Row)</b><br>GB 05/157<br>(0234/32-) 27170        | ■ <b>N-Reihe (Row)</b><br>NC 04/56<br>(0234/32-) 27190            |

### ADDITIONAL ACCESS TO INFORMATION

#### Website „Nutzungseinschränkungen“

You will find important restrictions on the website Nutzungseinschränkungen ([www.ruhr-uni-bochum.de/nutzungseinschraenkungen](http://www.ruhr-uni-bochum.de/nutzungseinschraenkungen)) or you can report a disturbance to: [helpdesk@rub.de](mailto:helpdesk@rub.de).

#### Service Center IT.SERVICES

In case of restrictions in information and communication technology you may contact by person or phone:

- Service Center on Campus  
NA 02/297  
0234 32-24025  
By phone: Mo-Fr 9-17 Uhr | in person: Mo-Fr 10-15.30 Uhr

#### Website of the technical departments

You will find further information on technical restrictions provided by the website of the technical departments (Department 5.I and 5.II): [www.rub.de/dez5](http://www.rub.de/dez5).

#### Social Media

The RUB additionally informs via Twitter and Facebook about (technical) restrictions. You do not have to register in order to read provided information.

- Twitter: <https://twitter.com/ruhrunibochem>
- Facebook: <https://www.facebook.com/RuhrUniBochum>